

Fee Schedule

Effective Date: March 26, 2020



One-Way FLEX Vehicle Rates

Choose one of the Value plans described in the “Station-Based Vehicle Rates” section below and save even more when you use a One-Way FLEX vehicle.

	Open (equivalent to our free FLEX membership plan)	Open Plus	
Monthly Subscription fee	\$0	\$5	
Vehicle usage fees	41¢ per minute \$15/hr or \$50/first day \$35/additional day 150km included per trip 25¢/km after 150 km	35¢ per minute \$14/hr or \$50/first day \$35/additional day 150km included per trip 25¢/km after 150 km	Perk! Members on any of the Value plans can access One-Way FLEX vehicles at the price of their Value plan when more economical. ⁴
30 minutes free blocking time. ¹	✓	✓	
20 minutes credit if you are refueling. ²	✓	✓	
Up to 15 minutes to clear snow. ³	✓	✓	

A minimum commitment of 12 months is required for all plans with a monthly subscription fee.

Station-Based Vehicle Rates

	Value	Value Plus	Value Extra
Monthly Subscription fee	\$5	\$12.50	\$30
Vehicle usage fees	\$3.85* an hour \$27.65/day 39¢/km (1 to 50) 20¢/km after 50 km	\$3.45* an hour \$24.65/day 35¢/km (1 to 50) 20¢/km after 50 km	\$2.95* an hour \$20.65/day 25¢/km (1 to 50) 20¢/km after 50 km
Refundable membership bond**	\$500 Individual Membership \$750 Family Membership	\$500 Individual Membership \$750 Family Membership	\$500 Individual Membership \$750 Family Membership

* Add 15¢/hour or \$1.50/day on Saturday and Sunday.

** The refundable membership bond is payable only once for life, is non-taxable, and is fully refundable if you leave the service after one year (3 month's notice is required for reimbursement).

Other fees

- Online reservation or modification: free.
- Reservation or modification by phone: \$1.50 per transaction from 8am to 5pm and \$2.50 in the evenings.
- Damage Protection Plan: Default \$1 per trip for a \$600 Damage Fee in the event of collision or damage (liable or not).
- Family membership: The monthly fee for each additional driver is \$2.50/month, regardless of the Value plan chosen by the family.
- Taxes not included.

Perks for Value plans members

	Value	Value Plus	Value Extra
No hourly fee between 1am and 6am when your trip is billed at a Value plan rate		✓	✓
Access to One-Way FLEX vehicles at the Open Plus FLEX rate, or at the price of your Value plan rate when more economical. ⁴	✓	✓	✓
Family Membership available.	✓	✓	✓

¹ 30 minutes free blocking time on FLEX vehicles

Once you've located a FLEX vehicle using our mobile app, you can block it free of charge for up to 30 minutes, giving you time to reach it. You can block the same vehicle one additional time if you do not access it within the first 30 minutes.

² 20 minutes credit if you are refueling a FLEX vehicle

A time credit of 20 minutes will be applied for any trip of an hour or less billed at the FLEX vehicle rate if it costs at least \$20 (taxes included) to fill up the tank.

In the case of a trip of less than 20 minutes, the maximum credit will be equivalent to the length of the trip.

³ Up to 15 minutes to clear snow on a FLEX vehicle

During winter, a credit of up to 15 minutes is applied to your trip for snow removal. Your billed trip time will begin when you start driving, or 15 minutes after you unlock the vehicle, whichever comes first.

The snow removal credit is applied regardless of the weather. If you use more than one FLEX vehicle in a day, the credit applies to each vehicle used. If you happen to use the same vehicle again during the day, the credit will only apply once.

The goal of this policy is to give you the best value by only charging you for the time you use the vehicle.

⁴ Access to One-Way FLEX vehicles at the price of your Value plan rates when more economical.

This extraordinary perk is exclusive to Value plans members. If cheaper, any trip made with a FLEX vehicle will automatically be charged at your Value plan vehicle rates. This will apply no matter the duration of the trip, however a minimum of 4 hours will then be charged (i.e. $\$2.95 \times 4 = \11.80 on Value Extra plan).

Here is an example, using Value Extra plan rates:

- If you use a FLEX car for 2 hours and drive 20km, you will be charged only \$16.80 ($\$2.95/\text{hr} \times 4 + 25\text{¢}/\text{km} \times 20$). The Open Plus FLEX rate would have been \$28 ($\$14/\text{hr} \times 2$).
- The benefit is even greater if you keep the vehicle longer. For example, for 3 hours/20km, the price for the trip remains \$16.80, versus \$42 ($\$14/\text{hr} \times 3$).

Try out your own scenarios and see how much you can save with this advantageous feature of the Value plans.

Damage Protection Plans Options

Damage Fee (per event)*	Cost per driver
\$0	\$5.25 per month
\$300	\$4.25 per month
\$600	\$1 per trip

* Liable or not.

All monthly Damage Protection Plan options, except for the default (\$600 Damage Fee for \$1 per trip), are a minimum 12 month commitment. You can avoid these costs by taking advantage of the protection offered by the credit card you use to pay your invoices if it includes collision loss damage insurance. Requires a signed [Damage Protection Plan Waiver](#) (see online for more info).